



Web Portal Log In

Logging in to your managedIP Web Portal:

1. Log in at www.tdsmanagedip.com.
2. Enter your User ID and Password (provided by TDS).
User ID: _____
Password: _____
3. This will take you to the Announcement page.

Profile

Trunk Group Profile

Provides read only information for:

- Bursted Trunks–shows if the customer can burst trunks (on = yes/off = no)
- Max Active Calls equals the number of trunks the customer as purchased
- Max Bursting Active Calls equals the number of Additional trunks the customer has chosen to burst

Read and Write Functionality

Unreachable Destination Timeout – The amount of time the system calls the network to validate the connection is working (TDS recommends this be set at 6 seconds)

Unreachable Destination Action – The customer has three options for this functionality:

- None which disables the functionality
- Forward to another phone number outside the trunk group
- Reroute to another of the customer’s trunk groups

Profile

Saved

Save

Site3_TRK

Bursting: On Off

Max active calls:

Max bursting active calls:

Device Name:

Pilot User ID: 6082102574

Unreachable Destination Timeout: 6 seconds

Unreachable Destination Action: None Forward to Phone Number / SIP-URI: 6082221234 Reroute to Trunk Group: None

Save

Additional Support:

- Contact Technical Support at 1-888-850-5915 or
- Visit support.tdsmanagedip.com/SIP for additional resources