

## Check for Compatibility

*Note: Windows administrator rights are required for the installation and upgrade of the managedIP Assistant toolbar application. If you are attempting to either install or upgrade without these rights, you will receive an error message regarding insufficient privileges. To check to see if you have administrator rights, refer to the instructions below.*

The *managedIP Assistant Toolbar*<sup>1</sup> is compatible with the following:

- Microsoft Windows
  - Windows XP
  - Windows Vista
  - Windows 7
- Microsoft Internet Explorer
  - Version 7.x
  - Version 8.x
- Microsoft Outlook
  - Outlook 2010<sup>2</sup>, including previous versions
- Mozilla Firefox
  - Versions 3 through version 8

\* Toolbar does not support Internet Explorer 6 or any 64-bit OS.

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<sup>1</sup> Applies to managedIP Assistant Toolbar, Release 17, MB5, Build 221, REV1

<sup>2</sup> With Outlook 2010, the managedIP Toolbar appears in the "Add-Ins" tab on the Outlook Ribbon

# Application Installation Requirements

## Windows Administrative Rights

There are 3 types of access:

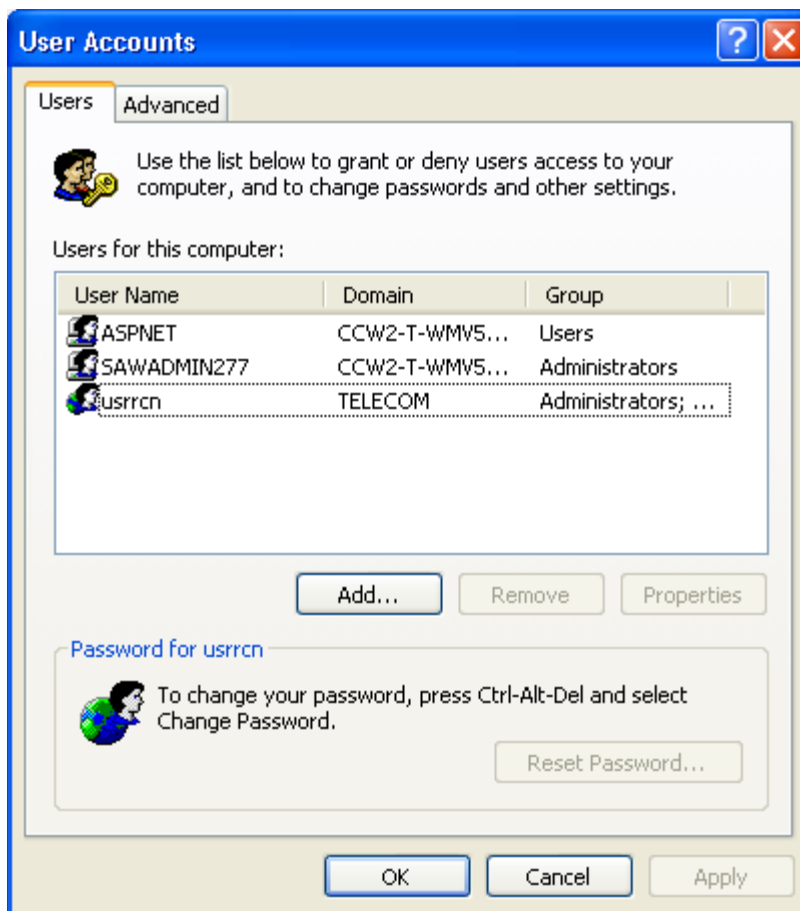
1. Standard User – Users can change many system settings and install programs that don't affect Windows system files
2. Restricted User – Users can operate the computer and save documents but cannot install programs or change system settings
3. Administrators – Administrators have complete and unrestricted access to the computer/domain

Administrator access is required for installing the desktop application. If you do not have administrator access, you will need to contact your network administrator to have them install the software for you or to give you administrator access to install it.

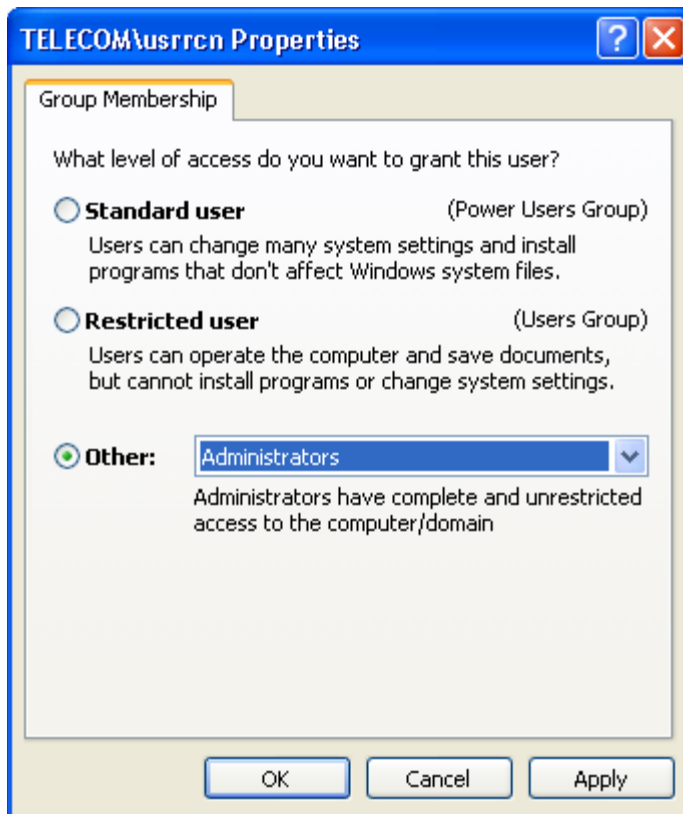
To check if you have the appropriate access, follow the steps below.

Select Start/Control Panel/User Accounts. The following screen will appear if you have Admin rights.

Click on your user name and select Properties.



You should be set up as an Administrator



If after selecting Start/Control Panel/User Accounts the following appears, you do NOT have administrative rights. You should NOT install toolbar until you have received administrative rights. The program will not function properly.

