

managedIP HOSTED

Unified Communications Mobile User Guide


INSTALLATION


To install managedIP UC on a mobile device:

1. Visit the Google Play or Apple App Store.
2. Search **TDS managedIP UC**.
3. Click **Download/Install App**.

LOGGING IN

To login to managedIP UC:

1. Press .
2. Enter the managedIP web portal **Username** and **Password**.
3. Press **Sign-In**.
4. Press **OK** to acknowledge e911 disclosure.

 **NOTE:** The e911 disclosure will appear every time when managedIP UC is launched as a reminder that emergency calls should not be placed from a softphone, unless it's the user's registered physical location.

5. Enter your mobile telephone number.
6. Press Continue.


INITIAL PHONE SET UP

Required Call Settings


To configure Anywhere:

1. Press  for Menu.
2. Press  for Settings.
3. Press **Calling**.

4. Enter the **Mobile Device Number**.
5. Press **Anywhere**.
6. Press **Add Locations**.
7. Press **Telephone Number**.
8. Enter your **Mobile Number**.
9. Slide active button to **On**.
10. Press **Save**.

 **NOTE:** The mobile device number must match the number that was entered after initial setup.


11. Press **Add**.

 **NOTE:** The Call Through outbound dialing option will be active in the calling menu.

Calling Options – allows a user to manage the network used when placing a call.

Dialing Option	Network Used	Number Displayed
VoIP Call	Cellular Data or Wi-Fi	Desk Phone
Call Through*	Cellular Network	Desk Phone

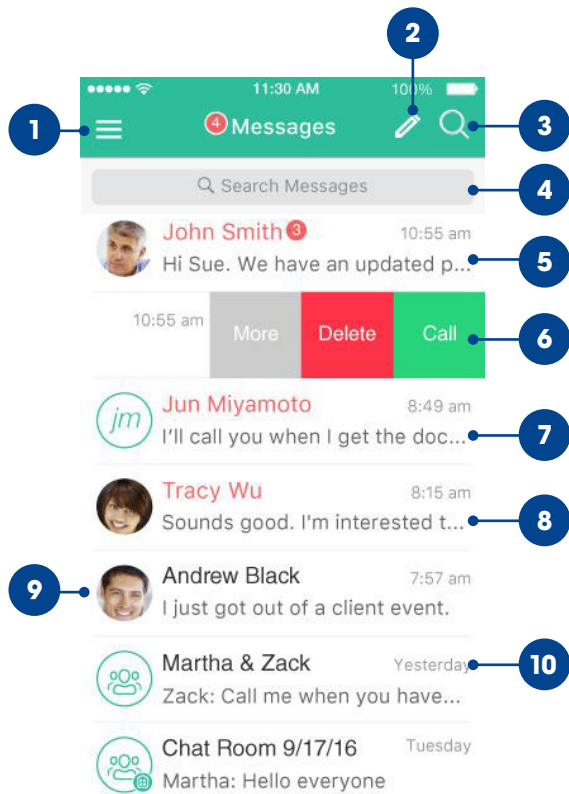
* Call Through is the recommended Dialing Option.

 **NOTE:** The number displayed in the Caller ID to the recipient will vary based on the network selected as outlined in the table above.



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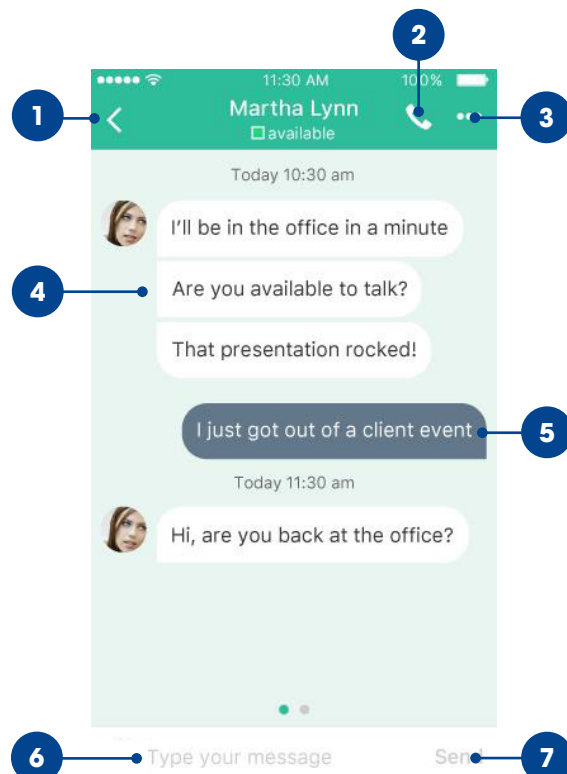


MESSAGES

1. Tap to open the Application menu.
2. Start new One-to-One or Group Message.
3. Search.
4. Search Message text.
5. One-to-One Message (unread).
6. Swipe Options (Call, More, Delete).
7. Group Message (unread).
8. Broadcast Message.
9. Profile picture.
10. Date and time of most recent message.

CHAT THREADS

1. Tap back (<) to return to the previous screen.
2. Call.
3. More Options (Video Call, Call Room, View Profile, Delete).
4. Incoming Messages (tap for date/time of message).
5. Outgoing Messages.
6. Text entry (emoji support).
7. Send message.

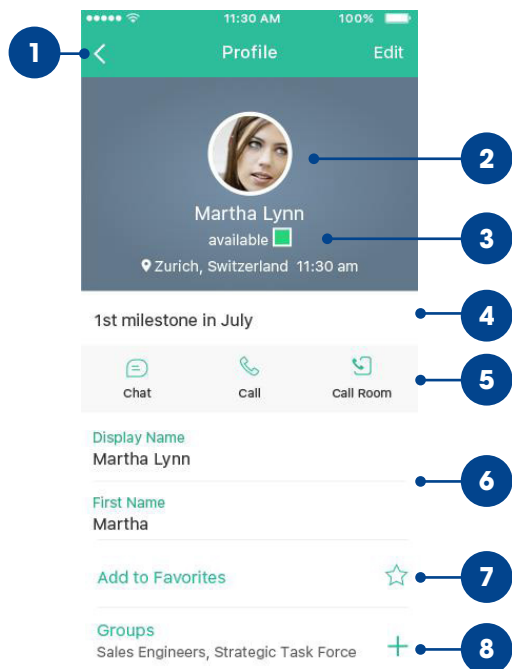
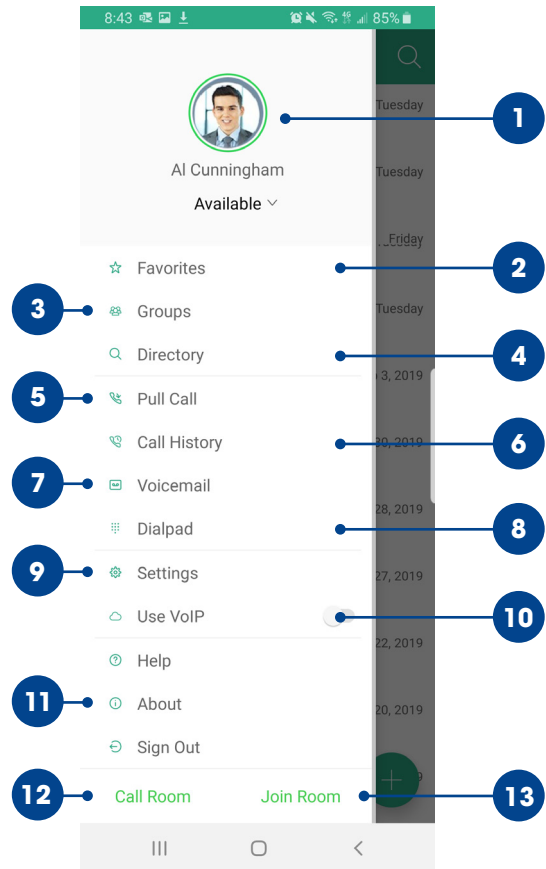


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APPLICATION MENU

1. Update picture.
2. Tap Favorites to see your favorite contacts and their status.
3. View your contact Groups and start group messaging.
4. Search in Directory or Local Phone contacts.
5. Pull Call. Move an active call seamlessly from your desktop or desk phone to the mobile application
6. View Call History to see your call logs for incoming, outgoing, and missed calls.
7. Access Voicemail.
8. Call any number from the Dialpad. Long press on "1" on the numeric pad calls your voice mail.
9. Settings.
10. Use VoIP.
11. About (find more information in About for the client version, license, and legal notices).
12. Call Room.
13. Join My Room is your permanent communication room. Use the Call Room button to dial in to your audio bridge.



CONTACT PROFILE

1. Tap back (<) to return to the previous screen.
2. Profile picture.
3. Status, Location, and Time.
4. Personal Message.
5. Quick Actions (Chat, Call, and Call Room).
6. Profile Details.
7. Set Contact as Favorite.
8. Add to Group.