



TDS[®] *managedIP* Hosted

Meet-Me Conferencing Compatibility Requirements

The TDS *managedIP* Hosted Meet-Me Conferencing Service supports two distinct interfaces to manage calls:

Meet-Me Conferencing Moderator Client

The Meet-Me Conferencing Moderator Client is a client application for conference moderators to manage conference calls through a web-based user interface.

Software Requirements

- Windows 7, Windows 8, Windows 8.1
- The Conference Moderator client requires a web browser to open the user interface. The following web browsers are supported: Internet Explorer 7 through 10, Firefox 10 through 31 and Safari 5-6.

Meet-Me Conferencing Add-in for Microsoft Outlook

The *managedIP* Hosted Meet-Me Conferencing Add-in for Microsoft Outlook is an add-in application that makes it easy to add audio conference to an Outlook appointment. It is compatible with Outlook 2003, 2007 and 2010.

Software Requirements

Microsoft Outlook

- 2007 including previous versions (32-bit only)
- Outlook 2010 (32-bit only)

Meet-Me Conferencing Moderator Client and Add-in for Microsoft Outlook is **NOT currently supported with:**

- Internet Explorer 11
- Firefox versions 32-34 or 10.0 and below
- Any 64-bit browsers
- Citrix environments
- Google Chrome

Hardware Requirements

The Meet-Me Conferencing Moderator client and the Hosted Meet-Me Conferencing Add-in for Microsoft Outlook operate within Microsoft's Outlook, Internet Explorer, Apple's Safari and Mozilla's Firefox. Hardware requirements are determined by the needs of these products.

Installation Notes

Windows Administrator rights are required for the installation and upgrade of the Meet-Me Conferencing Add-in for Microsoft Outlook. If you attempt to either install or upgrade without these rights, you will receive an error message regarding insufficient privileges.

Outlook, Internet Explorer and Firefox add-ons can occasionally cause inoperability issues with the application. This occurs when the execution of other add-ons interfere with that of the *managedIP* application. TDS recommends uninstalling all add-ons and re-installing them one by one to isolate any add-on that might be causing an issue.