

managedIP TRUNKING

PRI and SIP Quick Start Administrator Guide

WEB PORTAL LOG IN

Logging in to your managedIP Web Portal:

1. Log in at www.tdsmanagedip.com.
2. Enter your User ID and Password (provided by TDS).
User ID: _____
Password: _____
3. This will take you to the announcement page.

PROFILE

Trunk Group Profile

Provides read only information for:

- Bursted Trunks—shows if the customer can burst trunks (on = yes/off = no)
- Max Active Calls equals the number of trunks the customer has purchased
- Max Bursting Active Calls equals the number of Additional trunks the customer has chosen to burst

Profile

Announcements

Profile

Site3_TRK

Bursting: ☐ On ☐ Off

Max active calls: 5

Max bursting active calls: 5

Device Name: 602102574

Pilot User ID: 602102574

Unreachable Destination Timeout: 5 seconds

Unreachable Destination Action: ☒ None ☐ Forward to Phone Number / SIP-URI: 602221234 ☐ Reroute to Trunk Group: None

Save

Read and Write Functionality

Unreachable Destination Timeout – The amount of time the system calls the network to validate the connection is working (TDS recommends this be set at 6 seconds)

Unreachable Destination Action – The customer has three options for this functionality:

- None which disables the functionality
- Forward to another phone number outside the trunk group
- Reroute to another of the customer's trunk groups

FOR ADDITIONAL SUPPORT

- Contact Technical Support at 1-888-850-5915 or
- Visit support.tdsmanagedip.com for additional resources