

managedIP TRUNKING

PRI and SIP Quick Start Administrator Guide

WEB PORTAL LOG IN

Logging in to your managedIP Web Portal:

1. Log in at www.tdsmanagedip.com.
2. Enter your User ID and Password (provided by TDS).
User ID: _____
Password: _____
3. This will take you to the announcement page.

PROFILE

Trunk Group Profile

Provides read only information for:

- Bursted Trunks—shows if the customer can burst trunks (on = yes/off = no)
- Max Active Calls equals the number of trunks the customer has purchased
- Max Bursting Active Calls equals the number of Additional trunks the customer has chosen to burst

The screenshot shows the 'Profile' configuration page for a trunk group named 'Site3_TRK'. On the left is a sidebar with 'Announcements' and 'Profile' (highlighted). The main area contains the following fields:

- Bursting:** Radio buttons for 'On' (selected) and 'Off'.
- Max active calls:** A text input field containing the value '5'.
- Max bursting active calls:** An empty text input field.
- Device Name:** A text input field containing '6082102574'.
- Pilot User ID:** A text input field containing '6082102574'.
- Unreachable Destination Timeout:** A dropdown menu set to '6' seconds.
- Unreachable Destination Action:** Radio buttons for 'None' (selected), 'Forward to Phone Number / SIP-URI' (with a text input containing '6082221234'), and 'Reroute to Trunk Group' (with a dropdown set to 'None').

A 'Save' button is located at the bottom left of the configuration area.

Read and Write Functionality

Unreachable Destination Timeout – The amount of time the system calls the network to validate the connection is working (TDS recommends this be set at 6 seconds)

Unreachable Destination Action – The customer has three options for this functionality:

- None which disables the functionality
- Forward to another phone number outside the trunk group
- Reroute to another of the customer's trunk groups

FOR ADDITIONAL SUPPORT

- Contact Technical Support at 1-888-850-5915 or
- Visit support.tdsmanagedip.com for additional resources